

The Good Practice Exchange Y Gyfnewidfa Arfer Da



These are the ideas and challenges raised by delegates during the seminar. We encourage you to get in touch with delegates if you want to find out more about their idea or can help them with their challenge.

Social Enterprise - Ideas

| Idea | Delegate |
|--|---|
| Creating a social version of 'building guardians' in Netherlands | tonybovaird@hotmail.com |
| Examples of leisure Centre Social Enterprise model – Beaumaris Leisure Centre (Ynys Mon) | GethinMorgan@anglesey.gov.uk |
| Nurtingen (Germany) Rainbow Café in Council House – open to public – run by people with learning difficulties and now delivery take-away lunches all over town – Flourishing Social Enterprise | tonybovaird@hotmail.com |
| Social Enterprise Network in Liverpool. Known as SEN together, which is part of the 'friendly economy' looking at corporate social value | Deborah@dvsc.co.uk |
| Also have a look at RAMPWORKS, Liverpool. Only indoor skate park in UK | Debbie Desig Evans |
| Rakes & ladders (possible new Social Enterprise at North Wales Housing Association) | Hayley Owen - North Wales Housing Association |
| ERLAS Project in Wrexham – Social Enterprise model selling logs | David Powell |
| Incredible Edible Anglesey | delyth@medrwnmon.org |
| Supporting the development of a local social enterprise network Raising the profile of potential SEs as alternative delivery modes Formed a Local Authority Training company known as Property management company Proposals to form more SE's including streetscene | Gavin.Griffiths@flintshire.gov.uk |
| Gwynedd been designated as Social Enterprise place Anwen Davies Gwynedd | Anwendavies@gwynedd.gov.uk |

Social Enterprise – challenges

| Challenge | Delegate |
|---|--------------------------|
| Will the social enterprise model work in rural areas? <ul style="list-style-type: none"> - Population density - Reduced market potential - Value for money per head of population | rogerd@golygfagwydyr.org |

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|---|------------------------|
| We need more examples of well managed risk taking and innovation by public services to give others confidence that it can be done | Alan.morris@wao.gov.uk |
| Risk taking needs to happen! Need to keep going. Tear down the RED tape it can happen! | delyth@medrwnmon.org |
| Interested in new delivery of services including social enterprises | delyth@medrwnmon.org |
| Dependence on non-paid workforce – how would business have grown with out? | janewalsh@cvsc.org.uk |
| Governance capacity and capability Recruitment of commercial managers Type of expertise and people capacity | Gavin? |

Collaboration – Ideas

| Idea | Delegate |
|---|----------------------------|
| Lessons re collaboration | R Vale of Glamorgan |
| Sustainable Public Services task & finish group | Clover |
| Useful resource: 40 case studies in co-production www.goviny.org/goodpractice | tonybovaird@hotmail.com |
| MyhomelifeCymru http://www.ageuk.org.uk/cymru/home-and-care/my-home-life-cymru-home/ | Tanya.strange@wales.nhs.uk |
| Using RBA to promote co-production, identifying what works and getting from talk to action - quickly | Michael.palmer@wao.gov.uk |

Service Review - ideas

| Idea | Delegate |
|---|----------------------------------|
| Mapping of Models and experiences | Clover.rodriques@wlga.gov.uk |
| Involve more service users in design and delivery of business growth /board. Working with voluntary services to fill gaps. DWP workforce development positively promotes volunteering (unrestricted) for long-term unemployed/disabled people. Website designers/IIT – from voluntary/third sector? | Janewalsh@cvsc.org.uk |
| 'Six steps to success' – palliative care pilot – up skilling Nursing homes to delivery the highest end of life care | Sally.Whealdon@flintshire.gov.uk |
| Learn from school' helpers' schemes – a standard letter for all service users – asking if they want to help | Mandy.townsend@wao.gov.uk |
| Working with learning disabilities on similar scheme in Cornwall/Devon, commissioned by Plymouth City Council and Cornwall Council. | Tanya.strange@wales.nhs.uk |
| Work with community Vol councils/third sector to develop service across Wales | janewatson@cvsc.org.uk |

Service Review – challenges

| Challenge | Delegate |
|---|---------------------------------|
| Be interested to find out more on social audit process to share with Gwynedd Social Enterprise Forum | Anwen.davies@gwynedd.gov.uk |
| Gwynedd exploring options around job coaches – interested in knowing more around this | Anwendavies@gwynedd.gov.uk |
| HR issues re Reshaping Services:- <ul style="list-style-type: none"> - Social enterprise - Coproduction | RBergman@valeofglamorgan.gov.uk |

Volunteering - ideas

| Idea | Delegate |
|--|---------------------------|
| Every heard of the Casserole club, click here to know more | tonybovaird@hotmail.com |
| Can THE GOOD PRACTICE Team have a case study of the DAFS | Michael.palmer@wao.gov.uk |
| Conwy has a thriving voluntary sector and a large than UK average older people's sector – just waiting to get involved with a service like CHAAT – please contact me if you want to set up in Conwy! | janewatson@cvsc.org.uk |

Volunteering – challenges

| Challenge | Delegate |
|---|-------------------------|
| Is there a Wales wide network for volunteering? | |
| With regards to the ageing population. Do we do enough to tap in to this resource? | Alan.morris@wao.gov.uk |
| Looking for good ideas on: <ul style="list-style-type: none"> - Ways of identifying a MATCH for service users who have a capability/contribution to offer? | tonybovaird@hotmail.com |