



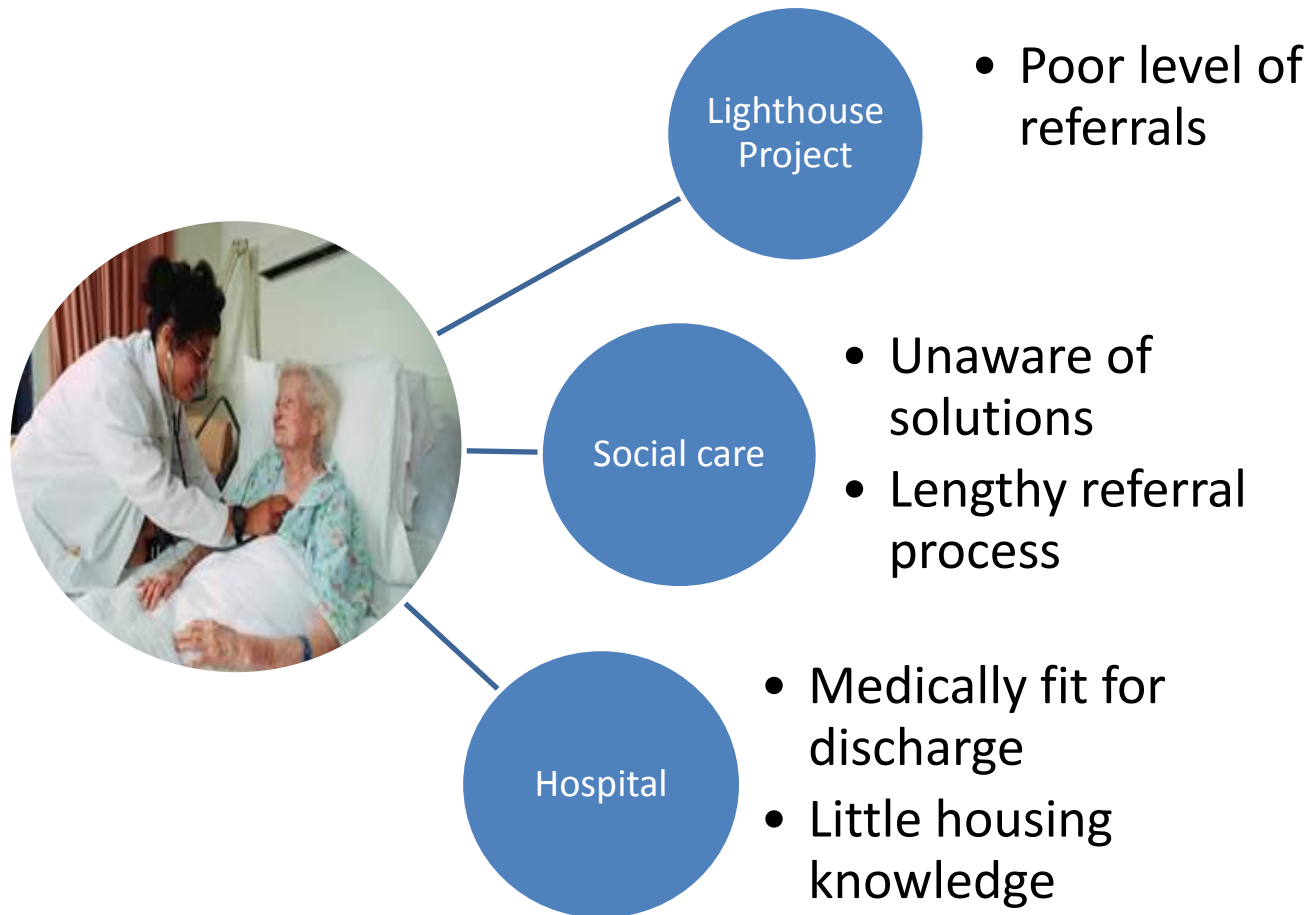
# Taff's Lighthouse Project - background

- Originally a 150 unit scheme –older people affected by isolation
- Innovative approaches –i.e. group work (e.g. taming technology days) and digital inclusion (computer and training provided- skype contacts developed between service users)
- Looked for an innovative approach to the problem of service users staying in hospital too long.



Taff Housing Association  
Cynhadfas Tai Taf

# Taff's Lighthouse Project – starting with the problems





# Outcomes

- Reduced wait for referrals via Social Care (Community) team from 2-4 weeks, down to 48hrs max
- Increased client base for Lighthouse Project
- Ensured appropriate expertise shared & knowledge increased
- Cut down processes/ bureaucracy
- 188 clients - most released beds earlier than otherwise

# Benefits

- Better outcome for patient/ client – less ‘institutionalisation’
- Silos removed, and awareness of options greater in all teams
- Enables more client focussed approach – what they need rather than limited options depending on knowledge of medical staff
- Faster ‘throughput’ – whilst no ‘cashable’ savings, contributes to reduced waiting times



# Game changers

- Problems are solutions waiting to be actioned!
- Co-location – fast culture change – used learning to develop service with staff based at refugee agency in Newport
- Funding stream – SP funding made hospital project possible.
- Future
  - Considerable interest in Health Service in extending service to other hospitals
  - Interest in extending work to include placing support workers in A+E
- But
  - No cash saving- so no local budget availability
  - We'd like:
    - Small national fund – provided by top slicing health budget- administered by housing team in WG to promote and develop this good practice