

Reference: IR753

Date issued: 21 September 2020

ID verification

I am writing in response to your request for information dated 25 August 2020 in which you requested information regarding ID verification.

For ease of reference, I have reproduced your questions below and set out our corresponding responses.

1) Please list the services that require users to verify their identity by sending in physical forms of documentation (e.g. a passport)?

As Audit Wales (the Auditor General for Wales and the Wales Audit Office) do not provide transactional services to individuals, we do not hold information that meets your description.

The Auditor General is independent of the Senedd and government. He examines and certifies the accounts of the Welsh Government and its sponsored and related public bodies, including NHS bodies. He also has the power to report to the Senedd on the economy, efficiency and effectiveness with which those organisations have used, and may improve the use of, their resources in discharging their functions. The Auditor General also audits local government bodies in Wales, conducts local government value for money studies and inspects for compliance with the requirements of the Local Government (Wales) Measure 2009. The Auditor General undertakes his work using staff and other resources provided by the Wales Audit Office, which is a statutory board established for that purpose and to monitor and advise the Auditor General.

We do require identity verification for certain internal purposes, such as employment, but that is not a service.

1a) For each of these services, how many identities were verified in this way in your 2019/20 financial year, and what did it cost to process?

Not held—see above

1b) Are these verifications performed by a third party or conducted by an in-house team?

Not held—see above

2) Please list the services that allow users to use a digital method for proving their identity; and name the methods used (e.g. Gov.UK Verify or other equivalent digital biometric identity method)?

Not held—see above

2a) For each of these services, how many identities were verified in this way in your 2019/20 financial year, and what did it cost to process?

Not held—see above

If you have any queries, or questions about my handling of your request, please do not hesitate to contact me.

Yours sincerely,
Information Officer