# Direct Payments

The Flintshire Journey

Mark Cooper
Flintshire County Council



### A few key objectives...

- Improved opportunities for citizen to have choice & control & to take personal responsibility.
- Improved alignment between social work practice & direct payments
- A new confidence in Direct payments
- To realise the potential opportunities and benefits provided via direct payments
- A high quality Personal Assistant workforce
- Co-production and partnership working



### What we have done so far...

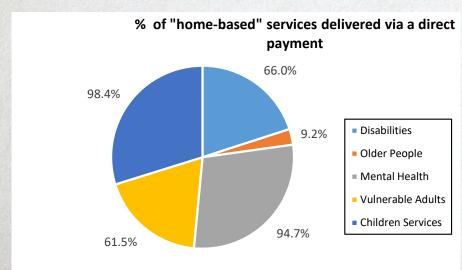
- Developed an In-House Support Service
- Aligned systems with practice
- Improved accessibility, information and understanding
- Focus on bespoke, outcomes focussed solutions
- Developed supporting resources
- Invested in the PA workforce locally
- Adopted an evidence based approach

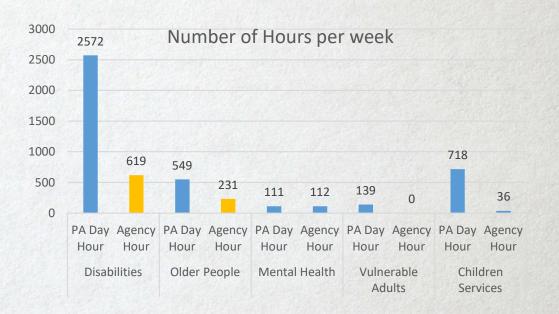


## Reporting...

Direct payments as a percentage of Home Based Services (All ages)











### **Direct Payments**

Welcome to Flintshire County Council's Direct Payments Home Page



#### What are Direct Payments?

Giving you greater choice and independence over the support you need

More Information



#### Personal Assistants

Information on what being a PA entails. A Personal Assistant can be employed using Direct Payment funds to help support and enable citizens.

More Information



#### **Employing PAs**

Useful information on employing PAs with your Direct Payment in Flintshire

More Information



#### Personal Assistant Portal

PA register, PA search, online learning, training opportunities, useful information and more

More Information



**News and Updates** 

More Information



Contacts and Useful links

More Information







### Dori's Allotment...





### mark.cooper@flintshire.gov.uk

### dp.support@flintshire.gov.uk



Welsh/Cymraeg



English/Saesneg

