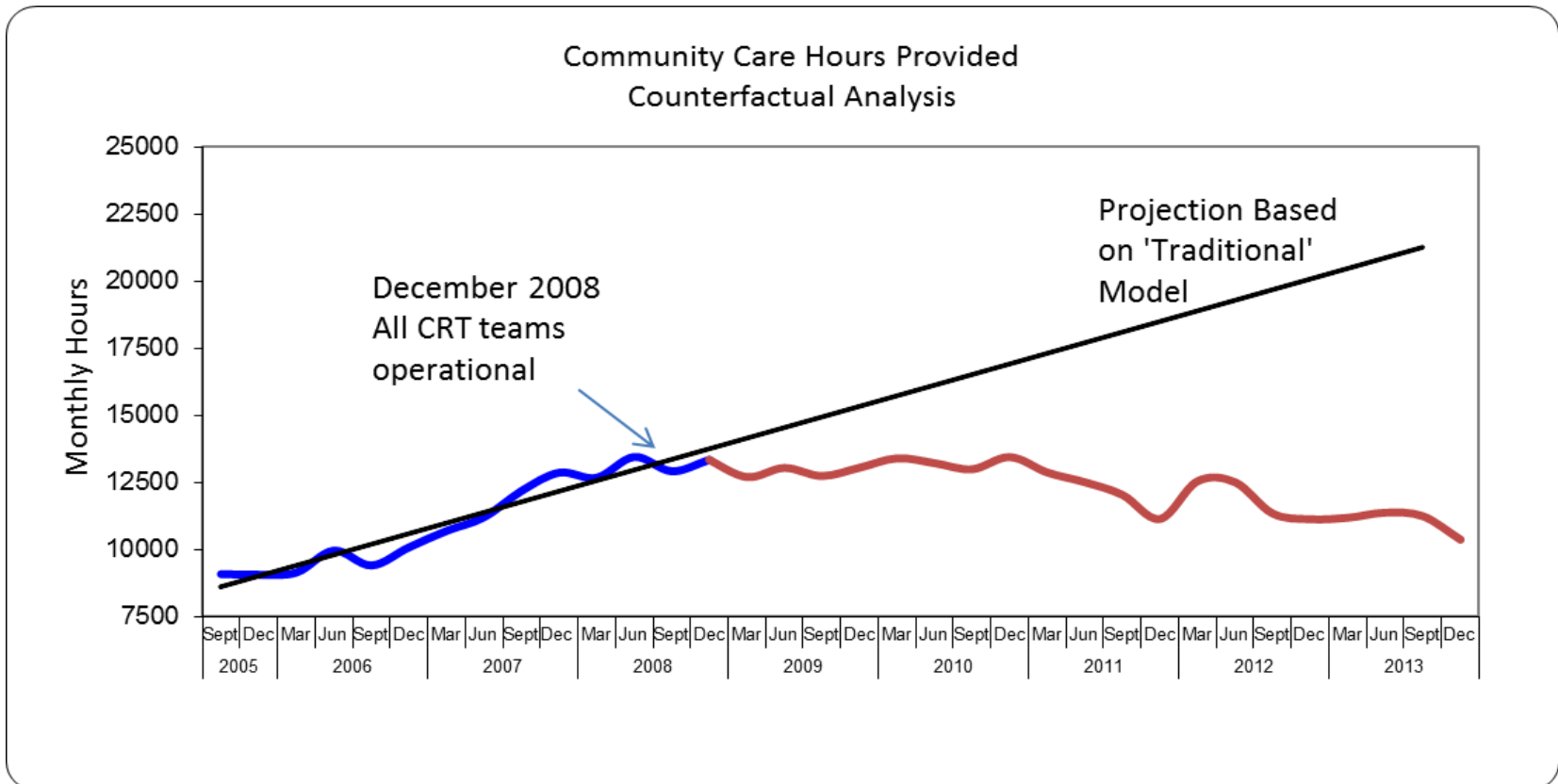


Context And Journey

Impact

Integration

As the graph shows we have been able to reduce the amount of traditional care we need to commission. This meant that assessed need can be met within the current budget – in effect cost avoidance of £1.5million in the current financial year alone



More than 2000 people have used the service over the past five years and over half of these have been returned to full independence and do not require a package of care

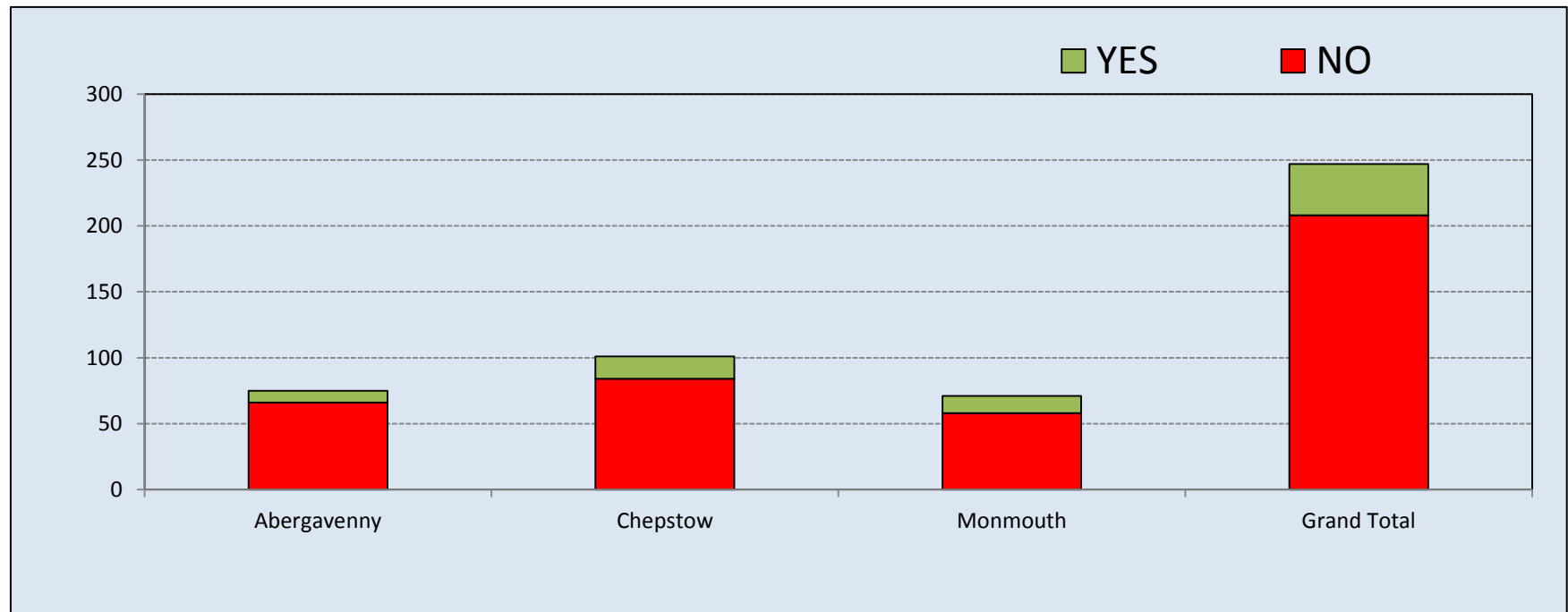
Longitudinal studies have shown that the majority of these people remain fully independent for 2½ years

Those that do need care tend to require a much lower level of support than is typical

FISH

Team	NO	YES	Total	% YES
Abergavenny Integrated Service	66	9	75	12%
Chepstow Integrated Services	84	17	101	17%
Monmouth Integrated Services	58	13	71	18%
Grand Total	208	39	247	16%

Source : Valid data exercise with all Teams (1 week)



Approximately 90% of calls into FISH are from people already known to us

As a result of FISH we are doing less Assessments


In the valid data exercise 8 immediate visits were made to people in crisis

Initial response from people about the FISH service was very positive

(small survey of people FISHed out)

Staff working in FISH recognise the benefits to people (easy, fast, responsive, access to knowledgeable professional)


Community Coordination

An illustration showing a person standing at the edge of a cliff. To their left are two directional signs on posts. To their right is a tall lattice tower. In the background, a group of people are holding hands in a line, with the word 'STRENGTHEN' written above them.

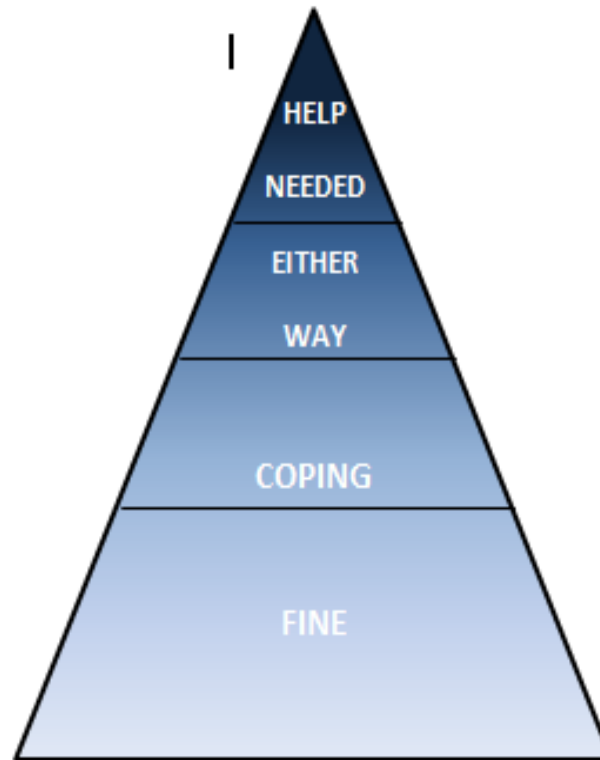
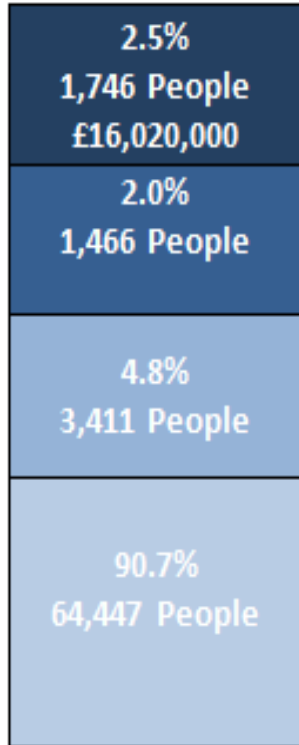
... recognises that at a point in their lives some people will reach the edge of a cliff - maybe through disability, mental health issues, frailty, rural isolation, lack of support networks or maybe brought about by life events, short term ill health or a recent change in circumstances

... is about putting in a new and different type of support for people at this point – placing a fence at the top of the cliff and pulling people away from the edge into supportive and connected communities.

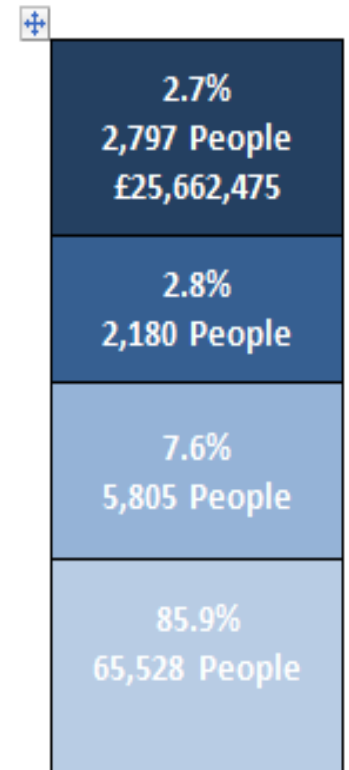
By using this approach we avoid picking people up in ambulances once they have fallen over the edge – something done far too often at the moment - which comes with not only financial but human costs

An illustration of three ambulances parked in a row at the bottom of the cliff. Each ambulance has a red cross on its side and flashing lights on top.

2012



2030



Where to start ...

- Understand your demand
- Have different conversations
- Adopt place and strengths based approaches
- Be relational not transactional
- Focus on wellbeing
- Build resilience

Change the Whole System - reform not tinker