Mirror, Mirror on the wall… Reflecting on Good Governance
Wednesday 3 December 2014 – 1330- 1730 SWALEC Stadium, Cardiff

Agenda

1330  Registration and refreshments

1400  Housekeeping

1405  Keynote speech – Huw Vaughan Thomas, Auditor General for Wales.

1415  Plenary session – Jessica Crowe, Director for Public Scrutiny
What can we learn from Hackney, Doncaster, Mid-Staf...?
Service failures and tragedies suggest that scrutiny members must play a more active role in challenging council performance. The job of ensuring they do is for Leaders, not just backbench councillors. This eye opening plenary session makes for uncomfortable but essential listening if more councils and public service agencies are not to join this list...

1500  A choice of attending one of the following workshops:

The Role Governance can play in Cultural Change
Centre for Public Scrutiny – Rebecca David-Knight
This workshop will be applying the learning from the earlier plenary session. In particularly, seeing how the role that Governance can play in bring about cultural change in organisations.

Approaches to governance from further afield
Grant Thornton- Omer Tauqir
Grant Thornton have public and private sector clients across the UK and as a result has gathered a wealth of knowledge in the different approaches organisations have taken on Governance. This workshop showcases the approaches by their English and Scottish public sector clients in how they sought assurance in the changing public sector landscapes.

Seeking Assurance for Commissioned Service Delivery
Claer Lloyd-Jones Ltd – Claer Lloyd-Jones
Public Services will not be able to be continued to be delivered in their current format. Financially it’s not possible. Therefore, however you choose for the service to be delivered, whether it’s in single partnership, collaboration or possibly outsourced. How do you know that the service is being delivered with your organisation’s values and governance arrangements in mind? This
seminar shares with you an approach developed by Claer Lloyd-Jones who has developed an audit tool and provides a real live example of the assurance the tool has provided to organisations.

**Lessons Learnt from NHS England**  
*Andrew Corbett-Nolan, Institute of Good Governance*  
The Good Governance Institute has done a lot of work with the failing ‘Keogh’ NHS trusts in England. In this workshop, Andrew looks at what we can learn from their work.

1600  
Tea and coffee

1615  
A second chance to attend one of the above workshops.

1715  
Plenary session – Call to action

1730  
Close

**Contact details**

If you require any further information please contact Bethan Davies on 01244 525978 or e-mail SharedLearningEvent@wao.gov.uk.