Mirror, Mirror on the wall… Reflecting on Good Governance
Wednesday 3 December 2014 – 0900- 1300 SWALEC Stadium, Cardiff

Agenda

0900  Registration and refreshments

0930  Housekeeping

0935  Keynote speech – Huw Vaughan Thomas, Auditor General for Wales.

0945  Plenary session – Jessica Crowe, Director for Public Scrutiny

What can we learn from Hackney, Doncaster, Mid-Stuffs…?

Service failures and tragedies suggest that scrutiny members must play a more active role in challenging council performance. The job of ensuring they do is for Leaders, not just backbench councillors. This eye opening plenary session makes for uncomfortable but essential listening if more councils and public service agencies are not to join this list...

1030  A choice of attending one of the following workshops:

**The Role Governance can play in Cultural Change**
*Centre for Public Scrutiny – Rebecca David-Knight*

This workshop will be applying the learning from the earlier plenary session. In particularly, seeing how the role that Governance can play in bring about cultural change in organisations.

**Approaches to governance from further afield**
*Grant Thornton- Omer Tauqir*

Grant Thornton have public and private sector clients across the UK and as a result has gathered a wealth of knowledge in the different approaches organisations have taken on Governance. This workshop showcases the approaches by their English and Scottish public sector clients in how they sought assurance in the changing public sector landscapes.

**Seeking Assurance for Commissioned Service Delivery**
*Claer Lloyd-Jones Ltd – Claer Lloyd-Jones*

Public Services will not be able to be continued to be delivered in their current format. Financially it’s not possible. Therefore, however you choose for the service to be delivered, whether it’s in single partnership, collaboration or possibly outsourced. How do you know that the service is being delivered with your organisation’s values and governance arrangements in mind? This
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For further information please visit www.wao.gov.uk/good-practice

Seminar shares with you an approach developed by Claer Lloyd-Jones who has developed an audit tool and provides a real live example of the assurance the tool has provided to organisations.

1130 Tea and coffee
1145 A second chance to attend one of the above workshops.
1245 Plenary session – Call to action
1300 Close and buffet

Contact details
If you require any further information please contact Bethan Davies on 01244 525978 or e-mail SharedLearningEvent@wao.gov.uk.

*Please note: Andrew Corbett-Nolan, Institute of Good Governance, will be holding a workshop session in Cardiff during the afternoon session. Due to prior commitments he is unable to attend the morning session. Andrew’s workshop focuses around the ‘Keogh’ NHS trusts in England, and the lessons learnt that they identified. All content from Andrew’s workshop will be shared online after the event, including a video interview with Andrew.